

Food Service Consultants, Inc.

Quality Food • Personalized Service • Locally-Owned

To: Holy Infant Parents, Students, Faculty, Staff & Community
From: Food Service Consultants
Subject: New Meal Card System
Date: November 1, 2018

In order to better serve the Holy Infant School Community, we will be introducing a new meal card system during the week of November 12th - 16th. The new system is called The Heartland Mosaic Cloud based Point of Sale, which also features the MySchoolBucks online prepayment features. This new program has several improvements over the current system we are using, and includes some that parents have been asking us for. It operates with a cloud based environment, which will ensure that the information is not only safe, but is updated constantly and will not be lost or have a system failure. Here are just a few of the benefits;

- Parents will be able to go to a single website at, www.myschoolbucks.com and set up their child's own account. The website is very user friendly and we believe you will come to enjoy the convenience that it offers. You will select the state, and then click on Food Service Consultants. You will then be able to set up the account. After completing the account, it will have you choose the school that your child attends. Your child's meal card number will remain the same, but have the prefix 108 added to it, in order to identify the school. Existing meal card balances will be transferred to the new system and you will be able to go online and complete your account by the afternoon of November 16th.
- Parents will be able to view a detailed history of their child's account activity for the past 90 days, view account balances, set up low balance reminders, which will be emailed to you, make arrangements for automatic payments, and even use the mobile app. You can still send in cash or a check as in the past, if this is more convenient for you. The system will be available to parents 24 hours, 7 days a week. We will no longer be using Pay Pal.

As with anything new, we ask for your patience the first couple of weeks as we launch the new program. We are confident that you will find the program much more convenient and helpful for you as you watch your child's meal card balance. You can contact the cafeteria manager at foodservice@holyinfantschool.org if you have any questions. Thank You!